

IP Management – Customer Care

Software Support, IP Rules & IP Payment Services

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US Fax: + 1 248 936 3692
EU: + 49 761 45 907 50
EU Fax: + 49 761 45 907 70
JP - Software: + 81 3 4589 3107
JP - Payments: + 81 3 4589 3250

Software Support & IP Rules

US: ipm.support@clarivate.com
EU: ipm.support.eu@clarivate.com
JP: ipm.support.jp@clarivate.com

IP Payment Services

US & EU: ipp.support@clarivate.com
JP: ipp.support.jp@clarivate.com

Submit Extract, Patent or Trademark Discrepancy Response to

ipp.extract@clarivate.com
ipp.discrepancies@clarivate.com
ipp.trademarks@clarivate.com

Customer Care Hours Monday – Friday

US 8:30 a.m. – 7:00 p.m. EST
EU 8:30 a.m. – 5:00 p.m. CET
JP 9:30 a.m. – 5:30 p.m. JST

<https://thomsonipmanagement.com>
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